# WELCOME TO FEA



Building ethical, productive mindsets and core employability skills

# **About FEA**

FEA offers two different free programs, in north India's Hindi belt, for urban youth and for rural youth to build productive and ethical mind-sets and core employability skills.

The rural program for youth in the 18+ age group is of 1 year duration. Students attend classes at FEA branches in their villages for two and half hours per day, six days a week.

Our free classes build ethical, productive mind-sets and core employability skills, including English language and digital literacy. Additionally, we provide career guidance and mentorship.

Cumulatively, about a quarter of a million students have enrolled in FEA since its inception in 2010.

# What is Team FEA?

Team FEA exists to help alleviate poverty in India. We are doing this by enabling FEA students to learn core employability skills and to develop ethical and productive mindsets, so they can take care of their families and become contributors to the nation and to humanity.

Team FEA is a group of lifelong learners who continuously strive to be kind, compassionate, generous, and forgiving. Our minds are free of fear, anger, greed, unkind thoughts, or negative thinking.

Team FEA is thoughtful, considerate, and polite. We discuss ideas rather than people, believe in resolving conflicts rather than holding grudges, nurture goodwill and not resentment, do not discriminate based on caste, religion, economic status, or abilities and are unwilling to retaliate. We believe in loving the whole world like a mother loves her only child. We do not compare ourselves with others and we do not judge others.

Team FEA derives a quiet satisfaction from leading a life of selfless service. We believe it is in giving that we receive.



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# Job Expectations: FEA India

http://43.252.88.75:8080/Rural%20Branch%20Staff%20Job%20Expectation%2 0v1.12.23.pdf

# LEAVE POLICY

Please visit FEA website- http://feagraduate.org/leave%20policy%202022.pdf

#### How to apply for a Leave-

<u>Step1-</u> Log in to <a href="http://52.172.195.227:8087/Login.aspx">http://52.172.195.227:8087/Login.aspx</a>

52.172.195.227:8087/Login.aspx

#### Note-

Employee ID and password will be shared by the manager at branch.

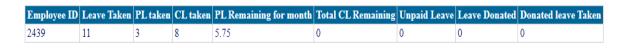
Precaution- as soon shared by manager, please change the password and not share with others

# Leave Dashboard



#### Step2-Click on apply leave

Home | Apply Leave | Leave Donate | Calendar ▶



					Choose Leave Type: All		<b>∨</b> Choose	e Status: All	~	Filter	
Leave Type	Duration Type	Applied on	From	To	Description	Duration	Status Modified On	Status Modified by	Status	Reject Reason	Documents ( any)
Casual Leave		26-04-			CI + 1	0			Δ 1		



#### Step4- If PL is selected, update the mandatory details and submit

Home | Apply Leave | Leave Donate | Calendar ▶



Your leave application is successfully submitted. Please check, you must have received an email of the same, now wait for manager's approval which is expected within 24 to 48 hours.

Note- Please call your manager if you don't have 48 hours to wait for approval.

# **EXPENSE MANAGEMENT**

#### "While uploading bills, please ensure the following:

- AAM Foundation and date must be written on the top of the bill.
- Work description
- Amount and date
- Branch/Guest house name and Classroom Pin
- Address, Name and phone number of electrician/plumber/service provider.
- Signature of Vendor/electrician/Plumber/service provider.
- Signature of **AAMF Manager** approving the bill
- Single Bill amount should not be more than Rs.5000/-.
- Estimate/challan/Quotation should not be written on the top of the bill. It should be Tax invoice/Bill of Supply/Invoice/Bill.
- Stamp is mandatory on the Cash memo.
- Name of employee claiming the reimbursement and his/her Employee code should be written on the top left side of the bill.
- Always attach Excel sheet of expenses, if there are more than 3 bills.
- No overwriting on the bill
- Please upload readable/printable format images.
- The expense ID should be written on the bill before uploading it to claim"

#### "While uploading conveyance sheet, please ensure the following:

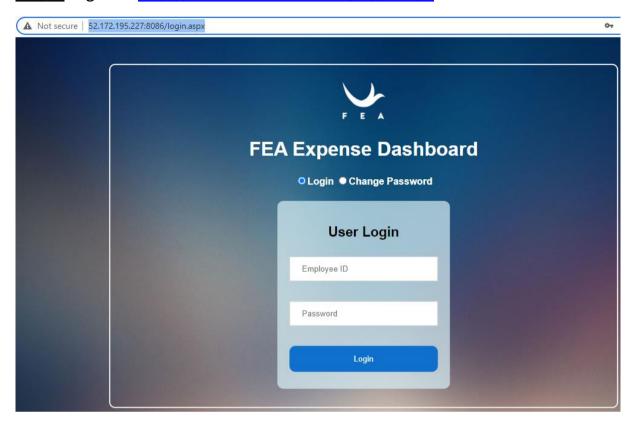
- Please write location instead of home
- Please mention the petrol amount as discussed with manager
- Always double check the calculations and "

<u>Note-</u> The rural branch staff is paid for their travelling expenses if the branch is over 5KM from their home. The staff will upload their expenses using the attached file based on number of working days in the category of "conveyance" instead of "vehicle running and main." The total amount spent in a day will be calculated keeping the average of <u>40KM/litre</u> for any vehicle, though the distance will vary for each staff. No separate calculations to be made for the ones using any public transport, as we don't encourage rural staff use public transport for travelling when hired.

All these expenses to be uploaded on 1<sup>st</sup> of the month and expected to process by TM by every 2<sup>nd</sup> of the month.

#### How to claim an expense-

<u>Step1-</u> Log in to <a href="http://52.172.195.227:8086/login.aspx">http://52.172.195.227:8086/login.aspx</a>

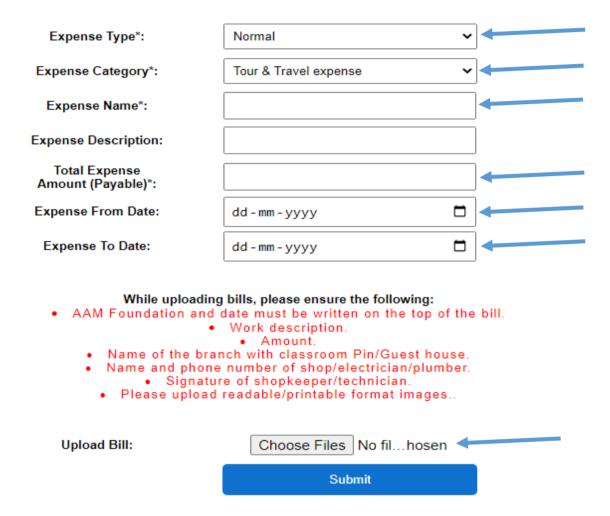


### Step2- Click on "Book Expense"



<u>Step3-</u> Fill out the mandatory details as per the guidelines mentioned in red highlights and submit your expense

#### **Book Expense**



Your expense is successfully submitted. Please wait for your manager's approval.

<u>To check the booked expenses status:</u> Go to booked expenses (just beside of book expense section)



## MEDICAL REIMBURSMENT POLICY

Please visit FEA website-

http://feagraduate.org/Medical%20Policy 2022.pdf

http://feagraduate.org/AAMF%20Medical%20policy Modification%201.5.22.p df

# **EMAIL GUIDELINES**

https://qko858.n3cdn1.secureserver.net/wp-content/uploads/2023/08/FEA-e-mail-guidelines-v10.08.23.pdf

### **ADMIN**

Admin time is used to complete FEA work ONLY. The facilitator must read all the emails, and reply if needed, call absent students and upload call logs, plan home visits if required (as per the discussion with TM), or any other day-to-day activity. Admin time must be utilized to the fullest.

# **BRANCH TEAM MEETING**

Branch Team Meeting is used to uplift performance of staff and branch among 4-5 staff on ZOOM platform. The BTM is led by one of the selected branch staff form the group.

- Staff to attend the meeting on time without fail.
- Branch team meeting to be conducted every Tuesday
- The staff hosting the meeting to share MOM with the participants, TM, AM, and SAM within 24 hours.

## **ZONAL MEETING**

Zonal meeting is led by the territory manager to share the updates/changes in the policies/processes/curriculum, etc.

- Participants to attend the meeting on time without fail using ZOOM platform
- Zonal meeting is conducted every Friday (It may take place more days based on requirement)
- The TM to share MOM with all the participants including the ones who missed to attend the meeting.

# IT MANAGEMENT

IT assets are the essential and most expensive tools of students' learning. These must be kept safe and secured at all the time

	IT Management
Do's and Don'ts	<ul> <li>All the laptop tables must be clean and kept tidy.</li> <li>Chargers, earphones, phones, notepads, or any other objects must not be kept on the laptop.</li> <li>Laptop wires must kept organized using duct tape and zip wires clamps, as done by manager at first.</li> <li>Water bottles must not be kept on the Laptop table.</li> </ul>
IT resource log/register/cop by branch staff	<ul> <li>The laptop register must be maintained in the prescribed format requiring all details asked in it.</li> <li>IT log database must verified by the facilitator at the beginning and end of the session.</li> <li>IT resource page must be updated in case any IT asset not working properly.</li> <li>Follow-up needs to be taken if no response is received from IT team or immediate manager.</li> </ul>

**Laptop Register format** 

Date	Sess ion	Lapt op Mon itor	Check in time	No. of lapto ps	No. of earp hone	No. of splitt ers	Laptop monitor sign	Check out time	No. of lapto ps	No. of earph ones	No. of splitt ers	Comment	Laptop Monito r Sign	Facilit ator Sign
27- Jul		XY	8:55					11:2						MN
22	1	Z	am	10	10	0	XYZ	2 am	10	10	0		XYZ	O
27-														
Jul		AB	11:2					1:52						MN
22	2	C	3am	10	10	0	ABC	pm	10	10	0		ABC	O
27-														
Jul		DE	2:10					4:36						MN
22	3	F	pm	10	10	0	DEF	pm	10	10	0		DEF	O

Note: Laptop cop to make the entry in the register at the time of reaching and leaving the branch. Facilitator to make the entry in case cop is absent.

# IT Resource Entry Process

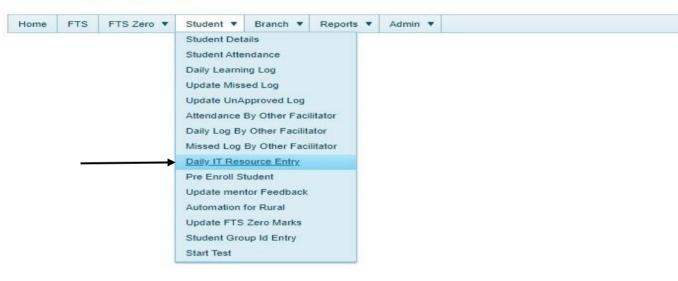
IT resource page it to be updated to update the details of non-working laptops, requirement of earphones, laptop chargers, or any other issues witnessed with laptops/earphones/chargers.

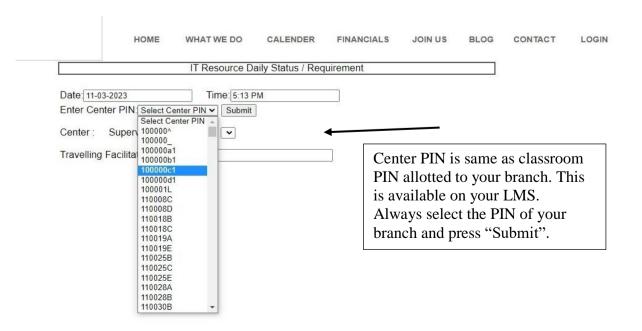
The theft/missing/damaged IT asset and internet related issues to be reported to the immediate manager immediately in all circumstances.

#### Process to update the page:

Log onto LMS and follow as per the black arrows







023 PIN: 202001T arh West, UP	18.77	it					
arh West, UP	18.77	_					
	-Keshopur Jofri F						
tor 🗸		Rural Supervisor:	Karan Varshn	ey Facilitator:			
or							
tor Nam	е						
HOME	WHAT WE DO	CALENDER FINA	ANCIALS JOIN	IUS BLOG	CONTACT	LOGIN	
НОМЕ				IUS BLOG	CONTACT	LOGIN	
НОМЕ		CALENDER FINA ly Status / Requireme		IUS BLOG	CONTACT	LOGIN	
номе				IUS BLOG	CONTACT	LOGIN	
	IT Resource Dai			IUS BLOG	CONTACT	LOGIN	
3 PIN:[202001T	IT Resource Dai  Time: 12:07 PM  Submit	ly Status / Requireme	ent		CONTACT	LOGIN	
3 PIN:[202001T	IT Resource Dai  Time: 12:07 PM  Submit		ent		CONTACT	LOGIN	
:3 PIN:[202001T h West, UP-Ke:	IT Resource Dai  Time: 12:07 PM  Submit	ly Status / Requireme	ent		CONTACT	LOGIN	
	tor Nam	tor Name	tor Name	tor Name	tor Name	tor Name	tor Name

velling Facilitator Name		
No	n working Laptop Details	
Laptop / N Computing	Laptop	
Wallpaper No	10	
Damage Laptop / N computing device Serial no:	JH876683B	
Please attach Photo if any physicaly damaged	Choose Files WhatsApp Image.jpeg	
Lap	top Charger Requirement	
Brand	HP	
Quantity	5	
Please attach photo	Choose File WhatsApp Image.jpeg	
Н	eadphone Requirement	
uantity	7	
noto if any physicaly damaged	Choose File WhatsApp Image.jpeg	
oblem scriptions(Laptop/charger/headphor	Laptop no.10 is not getting starte	ed.
mputing)		
	Save Reset	

Fill in the details about the non-working laptops, chargers and headphones as per the branch requirement and then click on Save.

Once saved, the below page will become available to you. Kindly verify if everything is updated correctly as you had to update.



Zero Problem centers

To check the updated information on IT resource page, please follow the process mentioned below. In case of any discrepancies or concerns, kindly approach your immediate manager.



## LAPTOP COP IN CLASSROOM

The laptop cop counts the laptops and other IT assets at the beginning of the session and at the end of the session. S/he makes the entry as required in the laptop register available at the branch as and when the count is done (expected twice in a session). Facilitator does verify the entry at the end of each session and signs in the register.

**Note-** Entry made at the end of the session should meet the entry made at the beginning of the next session. Therefore, an interaction among cops from one session to other is mandatory.

# VISITOR'S LOG

Visitors' logs must be maintained by **clicking the picture** in the assigned laptop of every visitor (TM/AM/SAM/RH/CEO/IT custodian/SSE/any other FEA staff).

# **ENROLMENT PROCESS**

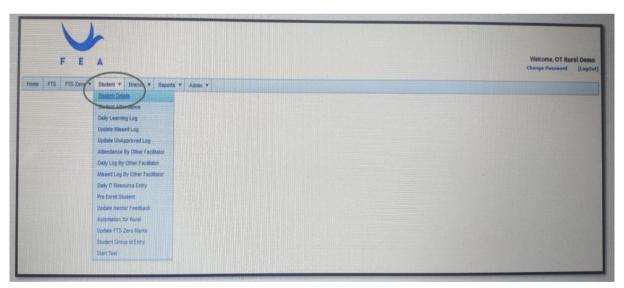
Day 1 at Brar	nch - Calling Survey Data
If 40+ students agreed to come	If less than 40 students agreed to come
Day 2- Follow up on survey data/Mobilisation	Day 2 & 3 Mobilisation
Day 3- Conduct lesson1 & Enrol students	Day 4/5 Conduct lesson1 & Enrol students

# Facilitator must check the ID proof of any student to verify the age of the student before enrolling any.

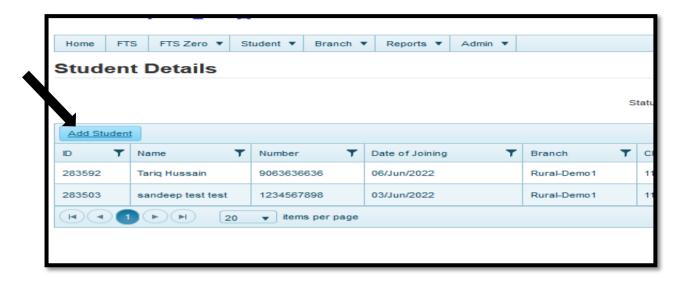
➤ How to enroll students of survey data or walk-ins by the facilitator?

Step1- Login using your FEA email ID on www.feagraduate.org

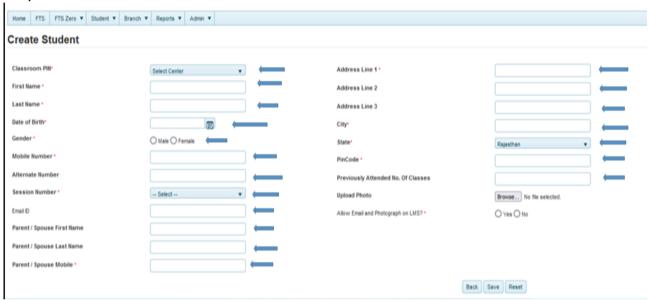
Step2- Once you login go to **students** then click on **students details**. (Please see the image below)



Step3- Click on Add student



Step-4 Fill all the details mentioned on the screen



Note- It is must to check any authentic document for DOB. Such as Adhar card.

Step5- After filling all the details, please click on save.

#### Sample entry for walk-ins:

Walk-ins will be asked to write their information in last pages of the laptop register in the given below format.

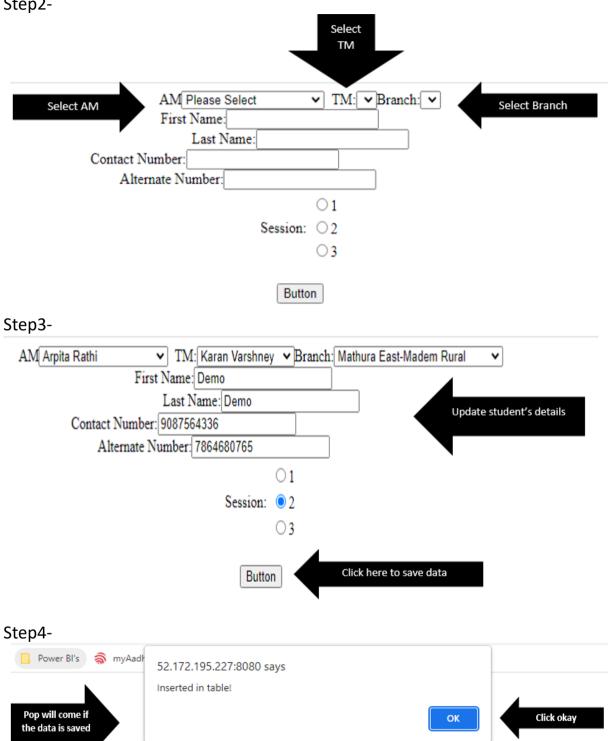
S.No	Name	DOB/Age	Contact No.	Session
1	ABC	1.Jan.1998	9876543210	2

Important: The student must be enrolled the day s/he attends the 1st class

#### How to enroll a student when mobilization is done by the facilitator?

Step1- Go to the mobilization link: <a href="http://43.252.88.75:8080/ruralsignup.aspx">http://43.252.88.75:8080/ruralsignup.aspx</a>

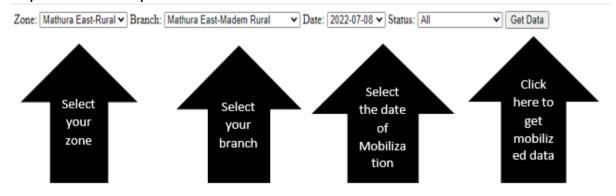




# <u>Link to get the updated information to enroll a student for follow up with the student:</u>

Step1- Go to the link: http://43.252.88.75:8086/Sign\_up\_datarural.aspx

Step2- follow the process mentioned in arrows

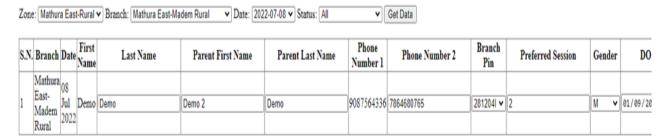


Step3- Click on edit to update mandatory information

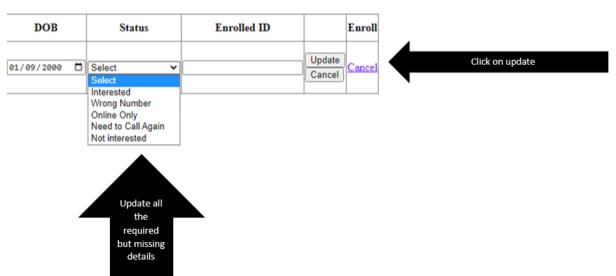




#### Step4- Fill out the information if student is interested to join classes



#### Step5-Update the status

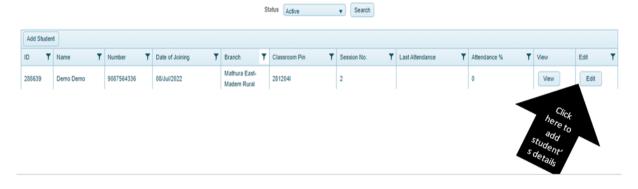


#### Step6- Go to enroll tab





#### Step7- Login onto LMS to update more information



#### Step8- Fill the required details and save

